

klik

Model: KCMPH2AD

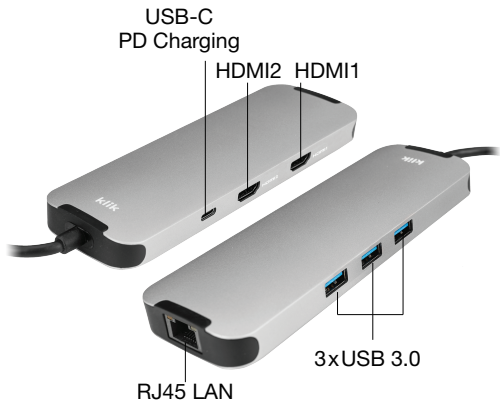
USB-C Multi-Port Adapter for Windows and Chromebooks equipped with a USB-C connector



Version 2

USB-C™ to Dual HDMI, 3 x USB 3.0, Gigabit LAN & USB-C Power Delivery

Connect a Windows computer equipped with a USB-C PD port to dual HDMI, 3 x USB 3.0, Gigabit LAN & USB-C power pass through.




Specifications

- 1 x USB-C Connector to host computer
- 2 x HDMI Connectors
- 3 x USB 3.0 USB-A Connectors
- 1 x RJ45 Ethernet Gigabit LAN Connector
- 1 x USB-C Connector for power only
- USB 3.0 ports support data transfer up to 5Gbps
- USB-C PD (Power Delivery) supports 100W charging
- Supports 4K Ultra HD (3840 x 2160) @60Hz for single HDMI on HDMI1*
- Supports 4K Ultra HD (3840 x 2160) @30Hz for single HDMI on HDMI2*
- Supports 4K Ultra HD (3840 x 2160) @30Hz for dual HDMI on both HDMI1 & HDMI2*
- Supports MST mode for Windows (computer image plus 2 independent displays on monitors = 3 different images)
- Plug and Play - no drivers or software required
- Dimensions: 90 x 20 x 195mm
- Weight: 80g

Quick Start Guide

If your laptop's power supply adapter is a USB-C type connector, then we suggest plugging this directly into the USB-C port on your Klik adapter to help achieve maximum charging and pass-through performance. If your laptop has a traditional barrel style power connector, continue to use this as normal. Then simply plug your Klik adapter into the USB-C DP (Display Port) on your PC or laptop and you are good to go! In Windows this is a plug and play device so no drivers are required

Handy Tip:

Your USB-C DP port may have this symbol next to it  to signify the USB-C DP Port. If not please refer to your laptop or PC's manufacturers website or user manual for help locating the USB-C DP port. In most cases, your computers DP (Display Port) will also be its PD (Power Delivery) port as well. For more on this see the "Power Delivery" section below

Connecting 1 External Monitor

With your Klik adapter connected to the USB-C DP port on your computer, insert a HDMI cable to the "HDMI 1" port and connect the other end to your external display and ensure the power is turned on. Your laptop or PC should automatically detect the next display. If this is the first time you have connected a second display, Windows will usually default to showing a mirror of your desktop on your new display. To extend this display and create two separate screens you must in Windows open: Display Settings > Multiple Displays and from the drop down select "Extend these displays". The max supported resolution for one external display is 4k@60hz (3840x2160)

Handy Tip

You can configure which is the main display and re-arrange the display orientation by clicking the "Identify" button in the "Rearrange your displays" section of Displays settings.

Connecting 2 External Monitors

As Windows computers support MST (Multi Stream Transport) it is possible to add a second external 4k display to your system. On your Klik adapter insert a second HDMI cable to the “HDMI 2” port and connect the other end to your second external display and ensure the power is turned on. Your laptop or PC should automatically detect the next display. Again, use the “Display Settings” in Windows to configure your displays. The max supported resolution when using two external displays is 4k@30hz (3840x2160)

Handy Tip

If you connect a external keyboard and mouse using either Bluetooth or the standard USB-A connections on your Klik adapter, you can now close your laptop and work in “Clamshell mode” using just the two external displays

Mac OS does not support MST. This adapter will not support dual monitors on Mac OS.

Additional Connections

Connect your USB devices to the three USB 3.0 high speed ports such as USB flash drives, portable HDDs, keyboards, mice, webcams, printers and more. The maximum data transfer rate is 5Gbps.

Power Delivery

You can also use the USB 3.0 ports to charge your phone or other USB devices. The maximum power output of each port is 5V 1.5A (7.5W). When multiple ports are used to charge devices, the maximum total power output of your Klik adapter is 13.5W, this is shared between the devices. To charge tablet or larger device such as an External Hard Drive that may consume more power, your Klik adapter must be connected to the computers USB-C PD (Power Delivery) port.

Handy Tip

If your USB-C PD port is not marked, please refer to your laptop or PC's manufacturers website or user manual for help locating this.

Network connection over Ethernet

Connect a network Ethernet cable to the RJ45 Gigabit LAN port. This will connect your laptop to a wired network. The green LED indicates connection to a network. The yellow LED indicates network activity.

Troubleshooting & FAQ's

Q: My displays are not working

A: Check your displays are powered, connected correctly and that your Klik adapter is connected to your computers USB-C DP (Display Port)

Q: My display is not giving 4k resolution

A: Go to the Display settings in your Windows settings. In the "Rearrange your displays" area select the display you wish to adjust (1,2 or 3) so it highlights. Then in the "Scale and layout" section use the drop down menu that says "Display resolution" and select your desired resolution from the list. If your does not list 4k (3840x2160) then check your displays manual or manufacturers website to check the supported resolutions of your display

Q: My display only mirrors my desktop display

A: Go to the Display Settings on your Windows device and the configure with the Multiple Displays option and from the drop down select "Extend these displays"

Q: My devices are not charging

A: Check that your Klik adapter is connected to your USB-C PD (Power delivery) port

Q: My internet is not working

A: Confirm you Klik adapter is showing a green light next to the Ethernet port showing a network connection, if there is no yellow light showing network activity then check your router settings

During operation, your Klik USB-C adapter may become hot. This is a normal and should not be a cause for concern. To minimise heat, please use the adapter on a desk or table in a well ventilated area. If you are experiencing any connection problems, unplug and re-insert your Klik USB-C adapter.

Please note: If your laptop's power adapter is disconnected, all device connections will be lost for a few seconds before reconnecting. During this time, data can be lost. Do not disconnect the power while transferring data to avoid data loss or corruption.

Avoid using on blankets, fabric & other upholstery to avoid blocking the ventilation.

*Computer must support HBR3 or DisplayPort 1.4

